P R I M E T E S T L A B

Professional QA Testing Services

QA Testing Report

Costera CRM (CRM Manager Mini)

Device 1 of 3

Report Date	February 27, 2026
Client	Chris
App Package	com.mini.********** (Hidden for privacy)
Prepared By	Primetestlab.com
Report Type	Interim Report (Device 1 of 3)

Google Play Store: com.mini.******

EXECUTIVE SUMMARY

We conducted functional, UI/UX, and subscription testing on the Costera CRM (CRM Manager Mini) app using a Samsung Galaxy S21 Ultra running Android 15. This is an interim report from the first of three test devices. During testing, we identified 10 issues across subscription handling, feature completeness, UI layout, and accessibility. The app demonstrates solid core CRM functionality, but several areas require attention before production release, particularly around subscription persistence and UI consistency.

This report covers findings from **Device 1 of 3** only. Additional reports from the remaining devices are still being collected and a full combined report will follow with consolidated findings and cross device comparison.

10	3	5	2
Total Issues	High Severity	Medium Severity	Low Severity

TESTING OVERVIEW

Testing Period	14 Days (Google Play Closed Testing)
Device	Samsung Galaxy S21 Ultra
Android Version	Android 15
App Package	com.mini.manager
Testing Types	Functional, UI/UX, Performance, Subscription
Report Scope	Interim (Device 1 of 3)
Total Issues Found	10 (3 High, 5 Medium, 2 Low)

Severity Level Definitions

High	App crashes, data loss, security issues, or subscription failures. Must be addressed before production launch.
Medium	Core features partially broken, significant UI inconsistencies, or usability problems. Strongly recommended to fix.
Low	Minor visual glitches, small layout inconsistencies. Can be addressed in future updates without blocking release.

DETAILED FINDINGS

SECTION 1: Subscription Issues

Subscription handling is a critical area for any freemium CRM application. The following issues relate to the purchase flow, state persistence, and user experience around the subscription management screens.

Issue #1 | Subscription Not Persisting After App Restart

Category: Subscription **Severity: High** Priority: High

Description	After successfully subscribing using a test card, closing and reopening the app causes it to request subscription again. The purchase state is not being restored properly, meaning users lose access to premium features every time they restart the app. This is a critical flaw that directly impacts the monetization model and user trust in the payment system.
Steps to Reproduce	1. Open the app 2. Navigate to the Subscription page 3. Subscribe using a test card 4. Confirm subscription is successful 5. Close the app completely (remove from recent apps) 6. Reopen the app
Expected Behavior	Subscription should remain active and all premium features should stay unlocked after restarting the app.
Actual Behavior	The app requests subscription again after reopening. The purchase state is not being restored properly, and premium features are locked again.
Recommendation	Implement proper subscription state persistence. Verify the subscription status with the Google Play Billing Library on app startup by querying BillingClient.queryPurchasesAsync(). Cache the subscription status locally and sync with Play Store on each launch to ensure premium features remain accessible.
Severity	**High**
Priority	High
Status	Open

Issue #2 | Close Button Delay on Subscription Page

Category: Subscription **Severity: Medium** Priority: Medium

Description	When the Subscription page opens, the close (dismiss) button is not immediately visible. It appears after a delay of a few seconds, leaving the user unable to exit the page instantly. This can feel like a dark pattern and may frustrate users who accidentally open the subscription page.
Steps to Reproduce	1. Open the app 2. Navigate to or trigger the Subscription page 3. Observe the close button area immediately upon page load
Expected Behavior	The close button should be visible immediately when the Subscription page loads, allowing users to dismiss it at any time.
Actual Behavior	Close button appears only after a few seconds delay. Users cannot exit the Subscription page instantly.
Recommendation	Display the close button immediately when the Subscription page loads. If the delay is intentional for promotional purposes, consider reducing it to under 1 second or making the close button visible from the start while still showing the promotional content. Users should always have an immediate way to dismiss any page.
Severity	**Medium**
Priority	Medium
Status	Open

SECTION 2: Category Feature Issue

The category management system is an essential part of inventory organization within a CRM. The issue below highlights an incomplete implementation of this feature.

Issue #3 | Category Option Not Functional in Add Item

Category: Feature Completeness **Severity: Medium to High** Priority: High

Description	When adding a new item, tapping on "Item Category (Optional)" shows a "No categories found" message with no option to create or add a new category. This renders the entire category system unusable. Users who depend on item categorization for organizing their inventory or products cannot effectively use this feature.
Steps to Reproduce	1. Open the app 2. Go to Add Item screen 3. Tap on "Item Category (Optional)" 4. Observe the result
Expected Behavior	Existing categories should appear in a dropdown list. If no categories exist yet, an option to create or add a new category should be available.
Actual Behavior	Displays "No categories found" message with no option to create or add a new category. The category feature is effectively non functional.
Recommendation	Add a "Create New Category" button or a "+" icon within the category selection dropdown. Allow users to define custom categories on the fly. Pre populate with common CRM categories (e.g., Products, Services, Leads, Contacts) as defaults if no custom categories exist.
Severity	**Medium to High**
Priority	High
Status	Open

SECTION 3: UI and Layout Issues

A polished and consistent user interface is essential for a professional CRM application. The following issues cover visual inconsistencies, accessibility concerns, and layout problems observed across multiple screens of the app.

Issue #4 | Currency Formatting Inconsistent Across Screens

Category: UI / Data Formatting **Severity: High** Priority: High

Description	Currency display is inconsistent throughout the app. Some screens show the Euro symbol while the Sales Statistics screen displays a Dollar sign. Additionally, numeric values are missing thousand separators (e.g., 10000 instead of 10,000), which makes large numbers harder to read and less professional in appearance. For a CRM application handling financial data, consistent and correct currency formatting is critical.
Steps to Reproduce	1. Open the app and navigate to any screen showing monetary values 2. Note the currency symbol used 3. Navigate to the Sales Statistics screen 4. Compare the currency symbol with other screens 5. Observe that thousand separators are missing on all numeric values
Expected Behavior	Currency symbol should be consistent across all screens and match the user's locale or selected currency. Numbers should include appropriate thousand separators for readability.
Actual Behavior	Mixed currency symbols appear across different screens (Euro on some, Dollar on others). No thousand separators are displayed anywhere in the app.
Recommendation	Implement a centralized currency formatting utility that handles symbol, decimal separator, and thousand separator based on the user's selected currency or locale. Apply this formatter consistently to every monetary value displayed in the app. Consider allowing users to select their preferred currency in Settings.
Severity	**High**
Priority	High
Status	Open

Issue #5 | Long Text Overflow in Lists

Category: UI / Layout **Severity: Medium** Priority: Medium

Description	In the Suppliers list, Expenses list, and Asset name fields, long text does not wrap or truncate properly. This causes the text to overflow its container, breaking the visual layout and making content unreadable. Affected areas include supplier names, expense descriptions, and asset titles that exceed the expected character length.
Steps to Reproduce	1. Open the app 2. Navigate to Suppliers, Expenses, or Assets sections 3. Add or view an entry with a very long name or description 4. Observe how the text is rendered in the list view
Expected Behavior	Long text should either wrap to the next line within its container or truncate with an ellipsis, maintaining the layout integrity of list items.
Actual Behavior	Long text overflows its container boundaries, causing visual layout breakage. Text is cut off or overlaps with adjacent UI elements.
Recommendation	Apply text overflow handling across all list views. Use ellipsis truncation (text overflow: ellipsis) for single line displays and multi line wrapping with a reasonable character limit for description fields. Ensure all text containers have a defined max width constraint.
Severity	**Medium**
Priority	Medium
Status	Open

Issue #6 | Profile Header Low Text Contrast (Accessibility)

Category: UI / Accessibility **Severity: High** Priority: High

Description	The profile screen header has low contrast between the text and the background overlay. The user name and email are difficult to read due to insufficient color differentiation. This is an accessibility issue that affects users with visual impairments and also impacts the general readability of important user information. This fails to meet WCAG 2.1 contrast ratio guidelines.
Steps to Reproduce	1. Open the app 2. Navigate to the Profile screen 3. Observe the header area showing the user name and email 4. Note the contrast between text and background
Expected Behavior	User name and email text should have a contrast ratio of at least 4.5:1 against the background, as recommended by WCAG 2.1 AA standards. Text should be easily readable at a glance.
Actual Behavior	Profile header text has low contrast against the background overlay. User name and email are difficult to read under normal viewing conditions.
Recommendation	Increase the opacity of the background overlay behind the profile text, or change the text color to white with a dark semi transparent background. Test the resulting contrast ratio using accessibility tools to ensure it meets at least 4.5:1 for normal text. Consider adding a subtle text shadow for additional readability.
Severity	**High**
Priority	High
Status	Open

Issue #7 | Items Screen Layout Not Responsive

Category: UI / Layout **Severity: Medium** Priority: Medium

Description	The Items screen displays item cards aligned to the left side of the screen, leaving a large unused area on the right. The layout does not adapt to the full screen width, which results in inefficient use of available space. On larger screens or higher resolution devices, this empty space is particularly noticeable and gives the impression of an unfinished layout.
Steps to Reproduce	1. Open the app 2. Navigate to the Items screen 3. Observe the layout of item cards on the screen 4. Note the empty space on the right side
Expected Behavior	Item cards should utilize the full screen width with responsive sizing. On wider screens, cards should either expand to fill available space or display in a multi column grid layout.
Actual Behavior	Item cards are aligned to the left with significant unused space on the right side of the screen. The layout does not respond to the available screen width.
Recommendation	Implement a responsive grid layout for the Items screen. Use a GridView or FlexWrap layout that adjusts the number of columns based on screen width. Alternatively, make cards stretch to fill the available width. Test on multiple screen sizes to ensure consistent visual balance.
Severity	**Medium**
Priority	Medium
Status	Open

Issue #8 | Inconsistent Icon Alignment in Settings

Category: UI / Polish **Severity: Low to Medium** Priority: Medium

Description	In the Settings screen, the lock and crown icons used to indicate premium or locked features are not consistently aligned with each other or with the text labels. This inconsistency reduces the professional appearance of the settings screen and creates visual discord.
Steps to Reproduce	1. Open the app 2. Navigate to the Settings screen 3. Observe the alignment of lock and crown icons across different menu items
Expected Behavior	All icons in the Settings menu should be consistently aligned, with uniform spacing between icons and their corresponding text labels.
Actual Behavior	Lock and crown icons have inconsistent vertical and horizontal alignment across different settings items. Some icons appear slightly higher or further from their text than others.
Recommendation	Standardize the icon alignment in the Settings list by using consistent padding and vertical centering for all icon elements. Use a fixed width container for icons to ensure they all occupy the same horizontal space regardless of icon size.
Severity	**Low to Medium**
Priority	Medium
Status	Open

Issue #9 | Long Titles Not Handled in Expense and Supplier Sections

Category: UI / Layout **Severity: Medium** Priority: Medium

Description	When expenses or suppliers have very long names, the text overflows and disrupts the visual layout of the respective sections. Unlike the general list overflow (Issue #5), this specifically affects the section headers and detail views where titles are displayed more prominently. These should use ellipsis or controlled multi line wrapping.
Steps to Reproduce	1. Open the app 2. Navigate to Expenses or Suppliers section 3. Create or view an entry with a very long title (50+ characters) 4. Observe how the title is rendered in the detail or header view
Expected Behavior	Long titles should be handled gracefully, either with ellipsis truncation or controlled multi line wrapping, maintaining the visual structure of the section.
Actual Behavior	Very long names overflow their containers and affect the surrounding layout, pushing other elements out of position or overlapping with them.
Recommendation	Apply a maximum width constraint to title fields in both Expense and Supplier sections. Implement ellipsis for single line headings (overflow: hidden, text overflow: ellipsis) and allow a maximum of 2 lines for description level displays before truncating.
Severity	**Medium**
Priority	Medium
Status	Open

Issue #10 | Excess Empty Space in Image Upload Sections

Category: UI / Polish **Severity: Low** Priority: Low

Description	The Add/Edit Asset and Add Item screens contain image upload containers with excessive empty space. The image placeholder areas are disproportionately large compared to the other form fields, creating an unbalanced visual layout and pushing the actual form content further down the screen.
Steps to Reproduce	1. Open the app 2. Navigate to Add/Edit Asset or Add Item screen 3. Observe the image upload area 4. Compare its size relative to other form elements on the screen
Expected Behavior	Image containers should be proportionally sized relative to other form fields, with a balanced visual layout that does not create excessive empty space.
Actual Behavior	Image containers contain excessive empty space, creating visual imbalance on the form screens. The upload areas are disproportionately large.
Recommendation	Resize the image upload containers to a more proportional dimension. Consider using a compact upload button or a thumbnail preview area instead of a large empty container. Adjust the padding and margins to maintain visual balance with surrounding form elements.
Severity	**Low**
Priority	Low
Status	Open

GENERAL OBSERVATIONS

The Costera CRM (CRM Manager Mini) app demonstrates solid core CRM functionality with a clean interface foundation. The item management, supplier tracking, and expense features provide useful tools for small business owners. However, several areas need refinement to deliver a polished production experience.

1. Core CRM functionality (adding items, managing suppliers, tracking expenses) works as expected.
2. Subscription restore logic is the highest priority fix, as it directly impacts monetization and user retention.
3. The category management feature appears incomplete and needs a creation flow to be usable.
4. Currency formatting inconsistencies reduce the professional feel of the financial data screens.
5. Text overflow issues appear across multiple sections and should be addressed with a unified approach.
6. The accessibility concern on the Profile header should be prioritized to ensure inclusivity.

ISSUE SUMMARY TABLE

#	Issue	Category	Severity	Priority	Status
1	Subscription Not Persisting	Subscription	High	High	Open
2	Close Button Delay	Subscription	Medium	Medium	Open
3	Category Option Not Functional	Feature	Med to High	High	Open
4	Currency Formatting Inconsistent	UI / Data	High	High	Open
5	Long Text Overflow	UI / Layout	Medium	Medium	Open
6	Profile Header Low Contrast	Accessibility	High	High	Open
7	Items Screen Not Responsive	UI / Layout	Medium	Medium	Open
8	Inconsistent Icon Alignment	UI / Polish	Low to Med	Medium	Open
9	Long Titles Not Handled	UI / Layout	Medium	Medium	Open
10	Excess Empty Space in Images	UI / Polish	Low	Low	Open

DEVICE STATUS AND NEXT STEPS

Status for This Device (Samsung Galaxy S21 Ultra)

The app is functional and core CRM features work as expected. However, we recommend addressing the following items before going to production release:

#	Recommended Fix	Reason
1	Subscription persistence after app restart	*Critical for monetization*
2	Currency symbol consistency across all screens	*Critical for data accuracy*
3	Profile header text contrast	*Accessibility compliance*
4	Category creation feature completion	*Core feature gap*
5	Text overflow handling across list views	*UI polish*

Important Reminders

These findings are suggestions to help improve your app. You do not need to fix everything to pass closed testing.

One app update during the 14 day testing period is sufficient for Google's closed testing requirements.

Feel free to save any suggestions for future updates if they are not immediately critical.

Please note that all suggestions are optional and this report is from Device 1 of 3. A full combined report covering all three test devices will follow shortly.

Re-Testing Offer

If you make updates to address any of the issues listed above, I am happy to re-test the app on this device and provide an updated report to verify the fixes. Simply send the updated version and I will prioritize retesting the critical and high severity items first.

P R I M E T E S T L A B

Prepared by: Primetestlab.com

Thank you for choosing our testing service, Chris! Your CRM Manager Mini app has strong foundations and we look forward to helping you achieve a successful Google Play Store launch.